

## Warranty & Maintenance

- I confirm my fence is not installed within 0.5km of ocean or 1.5m from salt water pool (if un-checked, no warranty will apply).

Project name & location \_\_\_\_\_

Name \_\_\_\_\_ Date installed \_\_\_\_\_ Signature \_\_\_\_\_

### Warranty

Please tick your fence type

- |  |  |
|--|--|
| <input type="checkbox"/> Lodge ————— 5 years*    | <input type="checkbox"/> Nova ————— 5 years*       |
| <input type="checkbox"/> Delta ————— 5 years*    | <input type="checkbox"/> Bode ————— 5 years*       |
| <input type="checkbox"/> Alto ————— 5 years*     | <input type="checkbox"/> Belle ————— 5 years*      |
| <input type="checkbox"/> Mansion ————— 5 years*  | <input type="checkbox"/> Balustrade — 5 years*     |
| <input type="checkbox"/> Axis ————— 5 years*     | <input type="checkbox"/> VistaWall ——— 5 years*    |
| <input type="checkbox"/> Fortress ————— 5 years* | <input type="checkbox"/> ColourWall — 10 years**   |
| <input type="checkbox"/> Alpha ————— 5 years*    | <input type="checkbox"/> SlatWall ————— 10 years** |
| <input type="checkbox"/> Eden ————— 5 years*     |  |

\*not within 0.25km of ocean or 1.5m from salt water pool.

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All products must be installed according to Fentec instructions and recommended practises.

### Maintenance

- Avoid earth or soil coming in contact with the fence.
- Automation of sliding gates, track and rack must be clear of debris - ie; stones, leaves, sand etc.
- Check drainage holes occasionally for any blockages.
- Fertilisers and garden chemicals should not be used in or around fences to limit contact.
- Slope all concrete away from post to limit any water build up around base of post.
- All fences and gates should be cleaned on a regular basis (monthly) with a soft brush and a mild detergent solution. Do not use harsh abrasive products.
- In a salt water pool application the fencing should be washed down after each swim.
- Materials should not be leaned or stacked against the fence to avoid the fencing being pushed out of alignment.
- Where ball bearing hinges are installed they should be oiled regularly (3 monthly).
- Automation of swing gates drilling screws, rivet shanks and other steel particles must be removed immediately to avoid rust and staining. Angle grinders should not be used to cut fencing.
- Aluminium posts should not be set directly into rapid or quick setting concrete. Posts should be insulated to avoid direct contact with these products as additive reacts with aluminium.

Warranty applies only if above maintenance procedures are adhered to. Ball bearing hinges and automated motors will fail if not oiled as recommended and warranty will be void. Use of heavy cleaners such as brick acid will void warranty. On inspection any build up of salt voids warranty as this indicates no maintenance. Proof of purchase will be required prior to admission of any warranty claim. Powder coat decorative finished enhance the appearance of your fence and will incur natural fading over time from UV; this is not covered by warranty.